

# **COVID-19 Operational Plan**

#### 111 Queen Street, Charlottetown, PEI, C1A 4B3

Chief Executive Officer: Alanna Jankov Email: alanna@theguildpei.com

**Phone Number:** (902) 620-3474 **Date:** Oct 5th, 2021

\*This plan is intended for implementation by The Guild employees. Any tenants of The Guild building are expected to create an individualized operational plan in accordance with their own specific organization, and are responsible for the cleanliness of their own offices.

#### **Social Distancing Policy**

- o Employees will be assigned to workstations that are separated by at least 2 meters.
- Signage about proper social distancing will be posted in office areas and common spaces.
- Performers are required to wear masks upon entering and exiting the building (until they are in their designated backstage location).
- o Staff are required to wear masks while in The Guild building.
- o Patrons are required to don a mask prior to entering The Guild until exiting, and when social distancing is not possible (i.e. At the bar, in our washrooms) until they get to their designated seats. Patrons are also required to provide proof of Double Vaccination upon entry (with the second dose being administered two weeks prior), along with one piece of government issued Photo ID.

### Illness/Exclusion Policy

Symptoms of COVID-19 include:

- Cough (new or worsened)
- Headache
- Fever/Chills
- Sore Throat
- Marked Fatigue
- Sneezing
- Congestion
- Body Aches
- Runny Nose



- All employees must self-monitor for symptoms and report to their supervisor if they have concerns about possible COVID-19 exposure or any possible symptoms.
- o All employees must self-assess & fill out the sign-in sheet each shift.
- Any staff member developing symptoms of COVID-19 at work must immediately perform hand hygiene, report to a manager, avoid contact with other staff members and leave as soon as possible. Please call 811 to arrange testing.
- Symptomatic staff will be required to self-isolate until tested for COVID-19 and the results are confirmed.
- o If the test results are negative for COVID-19 but the staff member remains ill and/or symptomatic, they should remain on sick leave.

### Handwashing and Sanitizing Policy

We all must do our part to prevent the spread of illness. We know that practicing good hygiene is an essential part of preventing the spread of COVID-19. To protect yourself and others from getting sick, take the following precautions:

- o Wash your hands often (in addition to routine times such as after using the washroom, before and after eating, after coughing and/or sneezing) thoroughly with soap and hot water for 20-30 seconds. In the absence of soap and hot water use alcohol-based sanitizer (≥60% alcohol).
- o Cough and/or sneeze directly into your elbow or tissue (and throw away)
- o Avoid touching your eyes, nose and mouth with your hands.

There is soap and hot water available to employees and the public located in each washroom in the building. There are also hand sanitizing stations located both at the box office, and in the administration offices.

#### **Enhanced Cleaning and Disinfection of Shared Areas and Surfaces**

<b>Cleaning Product</b>	Fantastik DIN: 02277522		
<b>Mixing Instructions</b>	Spray and wipe, no rinse required.		
<b>Cleaning Product</b>	Windex DIN: 02416883		
<b>Usage Instructions</b>	Spray and wipe glass surfaces.		
<b>Cleaning Product</b>	CLR		
<b>Usage Instructions</b>	Mix with equal amount of warm water, apply to stain for two		
	minutes, then rinse with cold water.		
<b>Cleaning Product</b>	Swish Clean & Green Cream Cleanser		



<b>Usage Instructions</b>	Dispense small amount onto surface, scrub with brush or mop,		
	rinse with water and wipe clean.		
<b>Cleaning Product</b>	Azure – Dustbane Product Code: 50201		
<b>Usage Instructions</b>	Dilute with unheated tap water. Use paper towel to apply product		
	on windows or stainless steel.		
<b>Cleaning Product</b>	Classik Lemon All Purpose Neutral Cleaner		
<b>Usage Instructions</b>	Add two cap fulls of product to a pail of warm water and use a		
	mop or cloth to apply to surfaces.		
Cleaning Product	GLOBE Vinyl Disposable Gloves		
Usage Instructions	Apply gloves at the beginning of each new task. Gloves which		
	have been used need to be discarded in the trash and new gloves		
	donned before each new interaction.		

Disinfecting Product	Basix Avmor Neutral Disinfectant Cleaner DIN: 02369281			
Mixing Instructions	4ml per litre of water.			
<b>Disinfecting Product</b>	Disinfectant Wipes DIN: 02351552			
<b>Usage Instructions</b>	Use wipes for hard, non-porous surfaces. Dispose of used wipes			
	in trash receptacle.			
Disinfecting Product	Lysol Disinfectant Spray "Maxcover" DIN 02279177			
<b>Usage Instructions</b>	Hold can upright and spray away from body onto furniture			
	surface.			
Disinfecting Product	Spray Nine Heavy Duty DIN: 02160331			
<b>Usage Instructions</b>	Spray on surface, wipe away.			
<b>Disinfecting Product</b>	OXY D.S.T Product Code: 53759			
<b>Usage Instructions</b>	Dilute with unheated water. Apply with a sponge, mop or cloth.			
<b>Disinfecting Product</b>	Lysol Toilet Bowl Cleaner DIN: 02275465			
<b>Usage Instructions</b>	Flush toilet prior to usage. Apply 4 oz. to underneath toilet rim.			
	Let stand for ten minutes. Use toilet brush to spread product			
	around toilet bowl and flush.			
<b>Disinfecting Product</b>	LAVO PRO 6 Bleach DIN: 02358107			
<b>Usage Instructions</b>	Apply to surface and wipe away.			



#### **Cleaning and Disinfecting Strategy**

Our head of maintenance worker will be responsible for cleaning and disinfecting windows, floors, stairwells, dressing rooms, administration offices, bathrooms, the bar area and mailboxes.

While this is true, individuals using the restroom and shared office items will be responsible for disinfecting each item or surface after each use, and responsible for their own workstation and disinfecting door knobs at the end of each day.

In the center column initials should be entered to advise which tasks have been completed and by who.

Cleaning: Location	Frequency	<b>Disinfecting: Location</b>	Frequency
Windows	Twice a week	Workstations	At closing
Floors	Twice a week	Doorknobs	At closing
Stairwells	Twice a week	Shared Office Supplies and Equipment	After each use
Dressing Rooms	Weekly and/or after each use	Personal Office Supplies and Equipment	At closing
Administration Offices	Twice a week -garbage's -sweeping -mopping -windows	Box Office Items	At closing; or between usage by different employees
Third Floor Kitchen	Daily	Washrooms	Daily
Bar Area	Weekly and/or after each use.	Dressing Rooms	After each use
		All sink faucets and toilet handles	After each use
		Stairwell Railings	Daily
		Shared Mailboxes	Daily



## **Exclusion of Employees Requiring Self-Isolation Policy**

\*Please sign-in using this form prior to work each day\*

"I declare by signing this form that I have not been outside of Prince Edward Island within the last 14 days and I am not suffering from any symptoms related to being exposed to SARS-CoV-2, the coronavirus that has led to the COVID-19 pandemic"

DATE	NAME	SIGNATURE
		-



#### **Protection of Patrons at The Guild**

Please use hand sanitizer upon arrival, observe social distancing and wash your hands often.

Patrons are required to don a mask prior to entering The Guild until exiting, and when social distancing is not possible (i.e. At the bar, in our washrooms) until they get to their designated seats. Patrons are also required to provide proof of Double Vaccination upon entry (with the second dose being administered two weeks prior), along with one piece of government issued Photo ID.

The Gallery and Theater have implemented new regulations in reference to capacity and movement around the spaces.

Meetings are by appointment only.

The Guild has implemented strategies to ensure the safety of patrons attending performances, events, and gallery exhibitions in our building.

These include, but are not limited to, the following:

- Signage around the building reminding patrons and employees the importance of proper hand washing, social distancing techniques, and proper coughing/sneezing methods.
- Free Guild masks provided in the lobby (individually wrapped for patron safety)
- The Guild Box Office has been renovated to help our staff provide a quality experience to our patrons while keeping them safe
- The Guild has an updated seating arrangement in the Theater to ensure that there are no more than 10 individuals within 2 meters of another grouping.
- The Guild has updated its policy regarding intermissions and bar service. This update states that patrons will be encouraged to take restroom breaks when necessary to avoid masses of individuals waiting to use the restroom services. The Guild's bar service is being altered in such a way that a server can approach each group of patrons and take orders, as well as deliver these orders to reduce traffic within the building and possible infectious contact at the bar area. While at the bar, patrons are to maintain social distancing practices.
- We have multiple hand sanitizer stations available for all patrons to access.